Proposal for single presentation at TNC18

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Universities and colleges on the safe side

How to increase action skills for students and employees so that they know what to do preventative to protect values and what to do when something happens to reduce the impact of unwanted events?

Sikresiden.no (On the safe side) is a collaboration in the Norwegian higher educational sector to establish a web solution that provides brief information about the safety and security to students and employees. The content are easy to find, intuitive to use, easy to understand and easy to acquire.

Sikresiden.no (On the Safe Side) is a mobile-optimised website. It provides user-friendly training and advice on what to do in emergency situations.

Sikresiden.no is specially adapted to students and staff at universities and university colleges, among other things, by making the local emergency number at their institutions easily available. The institutions can also add other local information. The information is available in Norwegian and English.

Professionals from different fields at the University of Oslo (UiO), the University of Bergen (UiB), HiOA, the University of Tromsø (UiT), the Norwegian University of Science and Technology (NTNU), the University College of Southeast Norway (USN) and UNINETT have worked together to develop the content.

The higher education sector has the same core activities, legislation and common requirements from the Norwegian Ministry of Education and Research. We save resources and achieve more when we share and work together.

Sikresiden.no (On the Safe Side) are used by all Norwegian universities and university colleges that resides under the Ministry of Education and Research.
The package
By using Sikresiden.no (On the Safe Side) the institutions get

- E-learning courses
  - Completed courses in most subjects that can be customized
  - Opportunities to make their own courses
  - Documentation and functionality for follow-up of the course implementation
- Training in what to do in situations with ongoing life-threatening violence
  - Instruction film
  - E-learning modules
- Access to add local content and link local web pages
- Assistance to get started
- Participation in the professional community with experience exchange and the possibility to have impact of the solution through user forums, and contributions in professional editorial teams.
- Information and promotional materials for use in internal marketing, presentations and campaigns.

Supporting material for the institutions
The project also provided supporting materials for the institutions and local editors. Example of the material:

Films
- What do you do?
- Travel
- Protection of privacy
- Events

E-learning
- How to deal with valuable information
- Protection of privacy
- Ongoing life-threatening violence
- Safety at the Start of Studies

Images about key security themes
- Emergency
- Information fraud
- Netiquitte

Promotion
- Rollups
- Posters
Topics in the first version

- Learn first aid
- Violent situations
- Threats
- Fire protection
- Online fraud
- Avoid being hacked
- How to secure information
- Privacy
- Secure premises and equipment
- Safety on the go
- Research ethics
- Copyright
- Events
- Lab, workshop and clinics
- Infection control
- Safety at the start of the study
- Safety and security training
- My responsibility
- Safety and security management
- Risk assessment
The project who has created sikresiden.no (On the Safe Side)

- **Steering Committee:** Asbjørn Seim (HiOA, Head of the Committee), Anita Sandberg (UiO), Lise Sofie Woie (NIH), Tore Burheim (UiB), Rolf Sture Normann (The secretariat for information security at UNINETT).
- **Project Manager:** Jorid Bodin (HiOA).
- **Managers of the work groups:** Øivind Høiem (UNINETT), Olaug Eiksund (UiB), Ingrid Jacobsen (HiOA), Kenneth Nielsen (UiO) and Roar Nese (UiB).
- **The common information** has been developed by UiB, UIO, HIOA, NTNU, UIT, USN and UNINETT.
- **Funding:** Secretariat for Information Security at UNINETT.
- **Web solution** is developed by Nymedia.
- **Graphic design:** Redink in cooperation with HiOA. The design has been further developed for sikresiden.no.
- **Interaction design:** The UiO’s Centre for Information Technology (USIT/UiO) in cooperation with sikresiden.no.

The project also had discussions with and received input from a number of experts from projects and institutions including:

- The Norwegian Police
- The Norwegian Directorate of Health
- NKT TRAUME - The Norwegian National Advisory Unit on Trauma
- The Norwegian National Committees for Research Ethics
- The Norwegian National Security Authority (NSM)
- The Assault Centre in Oslo
- The ‘Lykkepromille’ project
- The University of Stavanger (UiS)
- Western Norway University of Applied Sciences (HVL)
- The Norwegian University of Life Sciences (NMBU)
sikresiden.no
Kriseinfo på mobilen

Sikresiden.no er et mobiltilpasset nettsted som tilbyr brukervennlig opplæring og veiledende råd om hva du skal gjøre i kridesituasjoner. Ved å velge institusjonen du tilhører får du opp lokalt innhold fra eget studiested.

Vi har samarbeidet om å lage innhold som alle kan bruke. Det legger grunnlaget for en felles sikkerhetskultur og vi sparer ressurser og får til mer når vi deler og samarbeider.

Studenter og ansatte får personlig handlingskompetanse – kunnskap som kan brukes i ulike situasjoner.

21 institusjoner med 320 000 studenter og ansatte bruker i dag sikresiden.no

På sikresiden.no får studenter og ansatte

- Råd om hva de skal gjøre hvis noe skjer
- Opplæring i forebyggende sikkerhet
- Enkelt å finne det man trenger på ett sted
- Alltid tilgjengelig på mobilen
- Alt på norsk og engelsk

“On the safe side is the Swiss knife of security and safety”
Fernand De Decker, BELNET

Sikresiden.no bidrar til å møte kravene til opplæring og informasjon som stilles blant annet i Kunnskapsdepartementets styringsdokument for samfunnssikkerhet og beredskap i UH-sektoren, tildelingsbrevet, Forskrift om brannforebygging, Arbeidsmiljøloven, Personopplysningsloven og E-forvaltningsskriften.
Emner
- Lær deg førstehjelp
- Pågående livstruende vold (PLIVO)
- Trusler
- Brannvern
- Farer på nettet
- Sikre informasjon
- Personvern
- Sikre lokaler og utstyr
- Sikkerhet på reise

- Forskningsetikk
- Opphavsrett
- Arrangementer
- Lab, verksted klinikk
- Smittevern
- Sikkerhet ved studiestart
- Sikkerhetsopplæring for faddere
- Mitt ansvar
- Sikkerhetsstyring
- Vurdering av risiko

Ved å kjøpe sikresiden.no-tjenesten får din institusjon:

E-læringskurs
- Ferdige kurs i de fleste emnene, som kan tilpasses
- Muligheter til å lage egne kurs
- Dokumentasjon og funksjonalitet for oppfølging av kursgjennomføringen

Opplegg for opplæring i PLIVO – om hva man kan gjøre i møte med pågående livstruende vold (PLIVO)
- Instruksjonsfilm
- Seks e-læringsmoduler
- Tilgang til å legge inn lokalt innhold og lenke opp lokale websider
- Bistand for å komme i gang
- Faglig fellesskap, erfaringssutveksling og påvirkning av løsningen gjennom brukerforum, og bidrag i fagredaksjoner
- Informasjons- og reklamemateriell til bruk i intern markedsføring, presentasjoner og kampanjer.

Bakgrunn
Universitets- og høgskolesektoren har samme kjernevirksomhet, loverk og felles krav fra Kunnskapsdepartementet. Vi sparer ressurser og får til mer når vi deler og samarbeider.

Fagpersoner innen ulike områder frå institusjonen i universitets- og høgskole-sektoren og UH-sektorens sekretariat for informasjonssikkerhet har jobbet sammen i arbeidssamfunn for å lage innholdet til sikresiden.no. Konseptet (design og webløsning) er utviklet for å formidle sikkerhetsinformasjon på en enkelt og helhetlig måte.

Utviklingsprosjektet har også hatt faglige diskusjoner og fått innspill frå en rekke ulike fagpersoner blant annet frå: Politiet, Helsedirektoratet, Nasjonal kompetansetjeneste for traumatologi, De nasjonale Forskningsetiske komiteene, Nasjonal sikkerhetsmyndighet, Overgrepsmottaket i Oslo og Lykkepromille.
On the safe side

Sample presentation for TNC18

Øivind Høiem, UNINETT
sikresiden.no is a mobile-adapted website

- provides user-friendly training and help on what to do
- for students and employees
- in Norwegian and English
- free for state-owned universities and university colleges
360,000 students and employees

Universities and university colleges together.
What you can find on sikresiden.no

- **One input** to information and e-learning
- **What you can do** **preventive** (Black Icons)
- **What to do** **when something happens** (red icons)
- Adapted to mobile, desktop and tablet
- **Common** information
- **Local** information
**Background** - We have the same challenges, therefore, we share and collaborate

The design concept are developed by HiOA 2014-2016

Shared with the higher educational sector on sikresiden.no from 2017
Gather, distill and further develop good content
sikresiden.no
– personal action competence
– common security culture
**Contributions in workgroups to create content**

**Web development:** Nymedia  
**Technical solution and visualization:**  
**Graphic Design:** Redink  
**Interaction Design:** USIT (UiO)  
**Icons:** Stafan Ellmer  
**Photo:** Skjalg Bohmer Vold, Thomas Ekström picture archives UiO and UiB  
**Violance video, animations, first aid illustrations:** Rebekka Sefland  
**Promo Videos / Photo:** Nora Bodin  
**E-learning violent situations:** Siv Dokmo (Junglemap)

**Project leader:** Jorid Bodin (HiOA)  
**Managers of Workgroups:** Øivind Høiem (UNINETT), Olaug Eiksund (UiB)  
Ingrid Jacobsen (HiOA), Kenneth Nielsen (UiO)  
**Funding:** Information Security Secretariat at UNINETT

**Input/contribution in quality assurance**  
The Norwegian Police Directorate of health  
Norwegian Competence Service for trauma  
The National Research Ethics Committees  
The National Security Authority  
The Abuse Reception, Oslo Municipality  
**Happy drinking**
The development process:

- Graphical design
- Interaction testing
- Content production
- Web development
Pilot test: Buddy – ” We can use this if something happens at a party too!”

INCIDENTS DURING THE START OF STUDIES

- Alcohol and drugs
- Unacceptable behaviour
- Sexual abuse
- Lost or stolen equipment
- Violence and threats
- First aid
- In the event of fire

READ MORE
- The number for the nearest Sexual Assault Referral Centre (NO)
- Find nearest defibrillator (113.no) (NO)

1400 buddies downloaded
BEFORE YOU TRAVEL

Advice for safe travel

Travel kit

Advice for safe travel abroad

Health and insurance

Use of computers during travel

READ MORE

- Before you travel (e-learning 3–5 min.)
- Travel registration for stays abroad (Norwegian Ministry of Foreign Affairs) (N...)
- Travel information (Norwegian Ministry of Foreign Affairs) (NO)
- European Health Insurance Card (helsenorge.no) (NO)
- My vaccinations (helsenorge.no) (NO)
- Travel advice (Norwegian Institute of Public Health)
- ICT outside the office (nettett.no) (NO)
Advice for safe travel abroad

Register your stay abroad (NO) with the Norwegian Ministry of Foreign Affairs and follow the Ministry’s travel advice (NO).

Make a list of relevant emergency numbers and keep it at hand. Download the Norwegian Church Abroad’s emergency number app (NO) or look up local emergency numbers on Wikipedia.

Familiarise yourself with relevant local laws and regulations.

Check that your passport is valid and whether or not you need a visa or residence permit. Keep your passport, visa and other important documents in a secure place and make copies of travel documents in case they are stolen.

Inform your place of study or work if your stay is interrupted or extended.
ON TRAVEL

In connection with all travel
- Notify the emergency services if needed
- Contact your next of kin. Keep them updated about how you are doing
- Notify your place of study or work, or call your institution’s emergency preparedness number
- If necessary, contact your travel agency

When travelling abroad
- Call a local emergency number when needed
- Call the International Office at your host institution or their emergency number
- In the event of serious incidents, contact the Norwegian Ministry of Foreign Affairs on tel. +47 22 24 90 90, or send an e-mail to UDops@mfa.no
- Contact the Norwegian Church Abroad on tel. +47 951 19 181 (staffed 24 hours a day)
- Call your travel agency if needed
- Contact your insurance company

Lost or stolen equipment
Lost or stolen equipment on travel

READ MORE
- Crises abroad – Assistance and travel advice (krisinfo.no)
- Emergency preparedness (Norwegian Church Abroad)
- Travel advice (Norwegian Ministry of Foreign Affairs) (NO)
- Travel advice (Norwegian Institute of Public Health)
- Assistance for Norwegian citizens (regjeringen.no) (NO)
- Norwegian Foreign Service Missions (embassies or consulates) (norway.no)
Basic training in safety, e-learning

risk
fire
secure
information
privacy
travel
threats
online fraud
first aid
life threatening violence
my responsibility
Nano learing 3-7 min
Life threatening violence, first aid and threats

Stoppe Blødningen

Press direkte i såret

Legg et tøystykke i såret og press

Ring 113
What you can do in the face of life-threatening violence

Inform without scaring

Film (6 min)

6 e-learning lessons:

- Ongoing life-threatening violence
- Run, hide, fight
- Know the premises
- Holding a management position
- First aid
- When the police arrive

- foto
- illustrations
- animations
Get sikresiden.no on your mobile

iPhone

Android
«On the safe side is the Swiss knife of security and safety»

Fernand De Decker, BELNET